

**Post-Event Report: “Skills for a Digital Age - ASEAN Business and Investment Roundtable
2021” (29th September 2021)**



I. KEY TAKEAWAYS

A. REINFORCING PUBLIC AND PRIVATE SECTOR SUPPORT FOR DIGITAL READINESS SKILLS THROUGH EDUCATION AND STAKEHOLDER COLLABORATION

1. Employees are the core which combine human genuine experience and technology to deliver sustainable outcome
2. Digital age of transformation gives an opportunity for the women in the industry to increase equal representation of gender in the future of work.
3. We should focus on innovations to attract and retain talents to create an environment where that can be progress in learning and eliminate the fear of new technology and advancement.
4. One of the key game changers or factors to investigate to enhance the skills adaptability and movement is to enhance relevant quality of strategies and it could be better managed with a better involvement of the private sector
5. The industry must take a more pro-active approach to move forward.
6. People’s behavior and their agile ways of learning are important to continuously develop their digital skills where it could be value adding
7. Combining all the different areas such as the government, educational industries, and own individual passion will help to develop skills or upskill themselves to remain digitally relevant and overall contribute to the society.

B. AREAS OF CONCERN AND ADDRESSING CHALLENGES

8. The importance of work flexibility and leadership is crucial in the future of work in which helps to create a great environment for the future.
9. There are few themes that emerging in the future of work which are:
 - 1) Work isn't just a place anymore; it could be anything including the devices
 - 2) Time becoming more precious resulting in the tremendous pressure on technology infrastructure
 - 3) Human connection is crucial and essential to breach the gap between virtual world and human work.
10. Remote working has become stressful for some people due to unclear working hours.
11. They are 3 contexts of remote working which are how to work collaborative workspace of the future, employee engagement and policy processes and tools and platform.
12. In addressing to the remote working, the solution is to
 - 1) Look at different processes on human interaction
 - 2) Spent with new tools by providing training to develop skills
 - 3) Collaboration and innovation
13. Due to people working from home, the gap between works and home has disappeared resulting people not respecting their time of day.
14. The term "Page Break" means the people are not allowed to engage to do work for certain amount of days which helps them to prevent from overworking and mental health. Moreover, Google also introduce "global reset day" which to ensure that the people had their downtime for one day which allow them to dial off from work.
15. In order to emerge in the digital skills, people should take themselves responsibility and risking themselves to make relevancy to contribute economically to the individual itself and the community.
16. The importance of having hard skills and soft skills in this digital age
17. Skills of development workforce require an enabling environment so that the provision skills are balanced with the provision of opportunity to use these skills.
18. Three skills that would be important in adapting digital age
 - 1) One of the most important skill is to have writing skills which is crucial throughout our career
 - 2) 'Wishing for more wishes' could indicate the ability to always continuously learn and grow our mindset
 - 3) Strategize and establish collaboration to see the potential in growth in a very hand on and real time manner

C. THE LAUNCH OF BRUNEI'S LEGACY PROJECT "H.I.R.E.D"

19. Brunei Darussalam's Chairmanship 2021, ASEAN BAC has launch Brunei's Legacy project titled "Harnessing Impact with Resilient Employability Digitally" or HIRED which aims to strengthening the capacity of workforce in ASEAN by providing online mentorship.
20. The active use in digital technology is changing the realms of work which ASEAN workforce needs to be equipped with the right skills to the industry and adapt to the digital environment. This legacy project will also undertake in piloting a skills training program and dual mentorship through providing a virtual platform accessible to the workforce in ASEAN.
21. Furthermore, the UK is supporting the ASEAN H.I.R.E.D program for the seed funding and sharing technical educational skills which help to achieve a sustainable development towards employment in this digital age.

II. Event Summary

On September 29th, 2021, the ASEAN Business Advisory Council (BAC) Brunei hosted **"ASEAN Business Roundtables on Skills for a Digital Age"** webinar via WebEx platform from 01:30 PM – 04:15 PM (GMT +8). The event gathered over 700 participants from across Southeast Asia and beyond participated in the virtual discussions that featured senior figures and experts from both the public and private sector

This official event, as part of Brunei's Chairmanship of ASEAN, discussed issue on how to develop the right skills sets needed for an economy ready for the fourth industrial revolution and a future with Covid-19.

Distinguished keynote and special guest speakers included:

- **The Hon. Dato Seri Setia Awang Haji Hamzah bin Haji Sulaiman**, Minister of Education of Brunei Darussalam
- **Haslina Taib**, CEO of Dynamik Technologies and Chair of the ASEAN Business and Investment Summit 2021
- **Hajah Farida Dato Seri Paduka Haji Talib**, Managing Director and CEO Brunei LNG
- **YB FDr. Ar. Siti Rozaimeryanty DSLJ Rahman**, Chair of the ASEAN Business Advisory Council
- **H.E. Satvinder Singh**, Deputy Secretary-General of ASEAN for ASEAN Economic Community
- **Mark Garnier MP**, Prime Minister's Trade Envoy to Brunei, Myanmar, and Thailand and Launch of the UK-ASEAN BAC Brunei partnership in support of HIRED






Panel Discussion : Future of Work



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Panel Discussion : Skills for a Digital Age



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*Prime Minister's Trade Envoy to Brunei,
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UK-ASEAN BAC Brunei partnership in
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